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**EROS AFRICA LTD VISA SERVICE CONTRACT**

**This Agreement is made on the ……/…… /20… between**

**First party**

**Eros Africa Limited   
Design Centre Westlands | 3rd Floor  
P.O. Box 70081 - 00400  
Nairobi, Kenya**

**And**

**Second Party**

**Company Name……………………………………………………………………**

**Authorized signatory………………………………………………………………**

**Registration Number………………………………………………………………**

The two above said parties are fully registered companies in their local authorities to deal in the business of Travel and Tourism services and both parties have shown interest to co-operate in the exchange of U.A.E Tourist visa services.

1. Visa types and charges are as shown below and are subject to change as per UAE immigration authorities, rules and fees.
2. Once the visa application is submitted in the immigration Department system is chargeable i.e. the second party has to pay the charges.
3. The first party is not responsible for any changes in immigration requirements, which may be applied by immigration authorities in UAE airports.  
   Never the less the first party will keep second party updated or informed of any changes in the requirements of the immigration as soon as they transpire.
4. ****Charges of issued visas, even if not used by tourist/pax for any reason will be borne by second party. REJECTED **VISAS ARE NON -REFUNDABLE.**
5. In case of any visa rejection for the applicant or not issued that first party cannot resolve in its ability, the second party would still be liable for the visa application fees with cancellation charges.

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| --- | --- | --- |
| **VISA TYPE**  Tourist Visa (Single Entry) | **MAXIMUM STAY**  **30 Days Stay Only**  **(No Extension**s) | **VALIDITY OF VISA**  **58 Days from**  **the date of issue** |
| **Eligibility: All Nationals.** |  |  |
| **VISA** | **RELATED CHARGES** |  |
| Normal Visa  Urgent Visa  Transit Visa 48 Hours  Transit Visa 96 Hours  Cancellation of visa  Visa Absconding Charges | USD $ 110  USD $ 200  USD $ 45  USD $ 65  USD $ 50  USD $ 1565 |  |

1. In case of any unlawful behavior, e.g. overstay, illegal activities and illegal material during journey, etc., by the visa holder, second party will be liable for all applicable Government fines and legal fees.
2. Second party acknowledges that all visa applicants are carefully interviewed and are trusted applicants, the travel agent (**second party**) is to conduct reasonable client vetting themselves to ensure the client is not involved in any illegal dealings and will not hit overstay in Dubai on issuance of visa.
3. Absconding/Dubai over stay charges is USD 1565 /PAX FOR ALL NATIONALITIES and second party will be responsible.
4. Tourist Visa available are 14 days, 30 days’ short term visa, 14 days, transit visas & 90 days long term visa whose prices are as set and are to be paid once application visa services are requested.
5. Once visa is issued by immigration, company will charge full amount whether visitor travels or not.
6. If the visitor cannot satisfy to the immigration at arrival on Airport, then the first party will not be responsible.
7. If any tourist violates the U.A.E. law and gets caught in a crime of felony and put in jail or waiting for the jail sentence, all overstay period, accommodation and any related costs are the responsibility of the second party alone. (**In case tourist unable or refuse to pay.**)
8. All costs of a tourists being hospitalized will be charged to the second party (**in case tourist unable or refuse to pay**)
9. In case of death of any tourist, the first party shall secure all the necessary formalities connected with the transportation of the corpse back to his country at the account of the second party. (**Insurance company will handle only if provided authentic reason.**)
10. Visa processing takes a minimum of 24 hours, but the mandate to issue or deny any applicant a visa remains squarely on the Dubai Immigration Office.

**On behalf of First Party On behalf of Second Party**

**EROS AFRICA LIMITED …………………………………………….  
Dennis M. Gathitu …………………………………………….**

**Signature ………………………. Signature………………………………….**

**C.E.O DIRECTOR**